

How to:

Reinstall and Re-register OCIUS Sentinel

Product Type: OCIUS Sentinel

Requires: Administrative access on the required PC

1. Uninstall any existing versions of Ocius Sentinel

This is done on Windows operating systems by accessing the 'Control Panel' and navigating to 'Add or Remove Programs'. Once the list of installed programs has finished being populated, search for any copies of Ocius Sentinel or PAYWare Ocius Sentinel in the list and select to uninstall them.

Follow the Windows uninstall wizard which should guide you through this.

2. Clean-up Leftover Files

Many additional files are built by downloads that Ocius Sentinel completes, uninstalling the application *will not* remove these; it must be done manually. Start by backing up files which you may need to the Desktop. The three files you will most likely need are all found in the default directory (C:\Program Data\VeriFone\PAYWare Ocius Sentinel):

- OciusPEDKey.dat
- PROGRAM.Settings.ccf
- Ocius.ini

With the above and any additional files backed-up, you can begin erasing the redundant directories and their contents by finding them in Windows Explorer, highlighting them, and selecting 'Delete':

- C:\Program Data\VeriFone\PAYWare Ocius Sentinel
- C:\Program Files\VeriFone\PAYWare Ocius Sentinel

3. Install Ocius Sentinel

Once the system is clear of the old software it is safe to install it again. Using the packaged install files, run OciusPEDSentinelSetup.msi. This should initiate the install wizard, follow the instructions on screen and apply any required settings.

Once this is completed, Ocius Sentinel will be launched automatically and will prompt you to auto-detect the pinpad. If your pinpad is connected, drop your previously backed-up files back into the installation directory and do this now, otherwise now is the time to connect it.

When the pinpad is successfully detected and saved, the standard Ocius Sentinel interface should appear and ask you to confirm your PED Key.

Re-registering the Software

1. Shut Down Ocius Sentinel

Maximise Ocius Sentinel by finding the icon in the Windows System Tray (bottom right-hand-side corner of the screen) and double-clicking it. From here, you should be able to click 'Exit' and confirm the warning. You may be prompted to enter the Manager's PIN to do this. Ocius Sentinel will then be terminated.

2. Clear the Current Registration

The registration details are stored in the file 'Activation.xml'; navigate to this in Windows Explorer (default location C:\Program Data\VeriFone\PAYWare Ocius Sentinel), highlight it, and select 'Delete'. This should remove the current registration from Ocius Sentinel.

3. Register the Software

With the details cleared, go ahead and launch Ocius Sentinel. It should prompt for you to confirm the PED Key. Confirming the Key here will re-register the software.