Zürcher Hochschule für Angewandte Wissenschafter

Institute of Applied Media Studies IAM



Theories of Change Study

Results and Conclusions on Impact Measurement

GFMD Impact Meeting 15 March, 2021 Christoph Spurk

Background Impact Measurement



- High ambitions regarding effects of media interventions
 - On democracy / good governance
 - On violent conflict and peace processes
- Two major challenges
 - Evidence of impacts of media projects is in short supply
 - Academic «media effects theory»: direct and strong effects are rather difficult to achieve

Main Research questions ToC study



- **RQ1**: Are there **specific associations in ToCs** with regard to governance objectives or media in specific contexts?
- **RQ2: What levels** within the media sector are chosen?
- RQ3: What differences in ToCs according to donors and implementers?
- RQ4: Difference between ToCs and reserach evidence from academic studies?
- **RQ5**: Holistic ToC for entire media sector or specific ones?
- Open discovering items through screening

Material and methods



Sample

- 56 programs on media and governance (excl. C4D programs)
- from SDC / Hirondelle / Free Press Unlimited / BBC Media Action /
 Deutsche Welle Akademie
- 140 academic journal articles, (empirical studies on media effects)

Methods

- Qualitative content analysis of programs (focus, layers, type of ToC)
- Screening academic literature
- Interviews operational staff in projects (but few)



MAIN RESULTS

Theory of Change – Three models or concepts



- Narrative Model ToC as summary hypothesis
 - ToC as one or two sentences, summarizing how the project should work to achieve its objectives (close to LogFrame)
- **Overview model** ToC as a visual product
 - ToC as a graph summarizing the project logic from activities (of partners) to outputs, outcomes and final impact (close to LogFrame)
- Original **Causal model** ToC as result chain
 - developed in1990s, as usual Results Framework were perceived as not working for complex evaluations.
 - ToC should help organisations to become aware of their assumptions and formulate <u>detailed result chains</u> (Weiss 1995)

Typical cases of Theories of Change – Obvious gaps



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Further insights



- We did **not detect specific ToCs** for specific governance goals (democratisation, participation, accountability)
 - Due to unspecific nature of ToCs
- Naturally, projects differ on main layers (Journalists / Media houses / Media institutions / Economics/, Media laws).
 - But ToCs are still not specific and do still not present details
- Some organisations have their specialities, most are general
- Some have started to formulate more intermediate steps
- Agenda setting and Framing as media effects so far neglected.

Evidence from academic studies and literature



- General insights on media effects:
 - Few studies on how exactly media fulfil their role in democratisation
 - Mostly from Western context (so radio does not play a prominent role)
 - <u>Hardly any empirical research on media effects from Africa</u> (where radio plays a dominating role)
 - There is evidence on some specific steps or elements of media effects
 - On agenda setting
 - On political knowledge
 - On political interest
 - On political participation
 - On attitudes and opinion
 - Most media effects are small,
 - depending on other intervening factors

Conclusions and Recommendations

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- Causal model Huge potential
 - In Planning projects
 - Questioning assumptions and reacting in project development
 - Need to develop different result chains according to layer / target groups / context in general
 - In Impact evaluation (case study approach)
 - Assessing result chains via process tracing
 - Finding out what works and what does not work (break)
 - Advantages in Learning (compared to RCTs)

Comparison Narrative vs. Causal = Result chains



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